

E-01345A-13-0069



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ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 120531

Date: 1/20/2015

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

ORIGINAL

Complaint By: First: Rosalie Last: Malter

Account Name: Rosalie Malter

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ Zip: 86326

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Tuesday, January 20, 2015 12:05 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Rosalie Malter
Date: 1/19/15

Address:
Phone:
CityStateZip: Cottonwood
Cell:

Docket: Smart meters forced on Solar Customers
DocketNo: E-01345A-13-0069
Utility: APS
Position: Con
Email:

Comments: People who have solar panels SHOULD be allowed to opt out of smart meters. We have solar panels and were told we must have a digital meter but a smart meter was not required. Others should have the same right. I want fair and equal opt out rights for all solar panel owners, because discrimination is not right. I know many people who have suffered ill effects from smart meters, even when their neighbors get them. This is a public health issue. Please vote against this docket in order to protect the public (rather than APS).

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

JAN 21 2015

DOCKETED BY

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2015 JAN 21 A 9:12

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UTILITY COMPLAINT FORM

Opinion noted and filed in Docket No. E-01345A-13-0069. closed
End of Comments

Date Completed: 1/20/2015

Opinion No. 2015 - 120531

E-01345A-13-0069

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 120530

Date: 1/20/2015

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Patrice

Rohmer

Account Name:

Patarice Rohmer

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Cottonwood

CBR:

State:

AZ Zip: 86326

is: E-Mail

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Monday, January 19, 2015 10:05 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Patrice Rohmer
Date: 1/19/15
Address:
Phone:
CityStateZip: Cottonwood, AZ 86326
Cell:

Docket: Smart Meters forced on solar customers
DocketNo: E-01345A-13-0069
Utility: APS
Position: Con
Email:

Comments:As you know there are many concerned citizens in regards to AMI's (Smart Meters), I being one of them. I want to thank you for taking the high road and voting sensibly in giving us an opt out option with a nominal fee. Now I am asking you to take another high road and vote to allow solar customers the same option. APS has told us solar can be used with analog meters. It seems obvious to me/us that to force smart meters on solar customers would be discrimination. There are simply too many variables when it comes to smart meters. Some people such as myself are very sensitive to pulsing wireless frequencies. I had to go to great lengths to protect myself from my neighbors smart meter when they got solar. I had to line the whole side of my house with aluminum screen as well as build screen gates to block the frequencies into my bedrooms and yard. It cost me hundred's of dollars. I know of many other people who have adverse reactions as well. Why you let these dangerous devices loose on the unsuspecting public without adequate research in the first place is beyond comprehension! At least give those who are aware an option. Thank you!

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2015 JAN 21 A 9:12
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 1/20/2015

Opinion No. 2015 - 120530

E-01345A-13-0069

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 120529

Date: 1/20/2015

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Richard

Gayer

Account Name:

Richard Gayer

Home:

Street:

e

Work: (000) 000-0000

City:

Scottsdale

CBR:

State:

AZ

Zip: 85003

is: E-Mail

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Monday, January 19, 2015 11:43 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: richard gayer
Date: 19 January 2015
Address:
Phone:
CityStateZip: phoenix, az 85003
Cell: none
Docket: Compliance to Decision No. 74871
DocketNo: E-01345A-13-0069
Utility: Arizona Public Service Company
Position: Con
Email:

Comments:As a customer of APS, I object to the provisions on page 3 of 4 under Item 5 (Charges and Billing), subdivision 5.1: "Participants in this service schedule [Schedule 17] will be assessed the following charges, which are IN ADDITION TO [caps added; original was underlined]] the metering and meter reading charges provided in rate Schedule E-12." I have already contacted APS with my request to remove the smart meter and replace it with an analog meter. Since I will no longer have a smart meter, I should not have to pay the \$1.92 that I recently paid for reading that meter. I am willing to pay \$5.00 for reading the analog meter but not for reading a meter that no longer exists. Paying \$1.92 to APS for doing absolutely nothing amounts to a gift to APS, which no one should be required to pay. Thank you for considering my objection.
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 1/20/2015

Opinion No. 2015 - 120529

E-01345A-13-0069

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2015 - 120528

Date: 1/20/2015

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Cheri

Woods

Account Name: Cheri Woods

Home: (

Street:

Work: (000) 000-0000

City: Cottonwood

CBR:

State: AZ **Zip:** 86326

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Util-PublicComment
Sent: Sunday, January 18, 2015 4:41 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Cheri Woods
Date: 01/18/2015
Address:
Phone:
CityStateZip: Cottonwood, AZ 86326
Cell:

Docket: APS Application Schedule 17
DocketNo: E-01345A-13-0069
Utility: APS
Email:

Comments: I am an APS customer with a leased solar installation. As such, I want the same opt-out options as non-solar APS customers. If this is not provided, it will be discriminatory practice on the part of the utility involved. As a citizen of the USA, I exercise my right to freedom of choice, and my choice is for health, wellness, sustainability and peace. This is reflected by where I put my money in everything I buy, support or invest in. My utility, being a monopoly, should not be allowed to violate this inalienable right. This is in direct conflict with the tenants upon which this country was founded. I do not have the choice to get my electricity from any other company, as there are no others in my region - again because the electricity utilities are monopolies with pre-established territories. I desire no automated meter, not for reading my electrical usage and not for reading my electrical generation. An automated meter would negate every reason I chose solar: health, environment, safety, sustainability, to mention a few. Please hear us: no discrimination to solar customers! Allow us the opt-out option - 100%. Thank you.

End of Complaint

ARIZONA CORPORATION COMMISSION

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Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0069. closed

End of Comments

Date Completed: 1/20/2015

Opinion No. 2015 - 120528
